

# Product Manual for SECURE PLUG<sup>TM</sup>

(PATENT PENDING)

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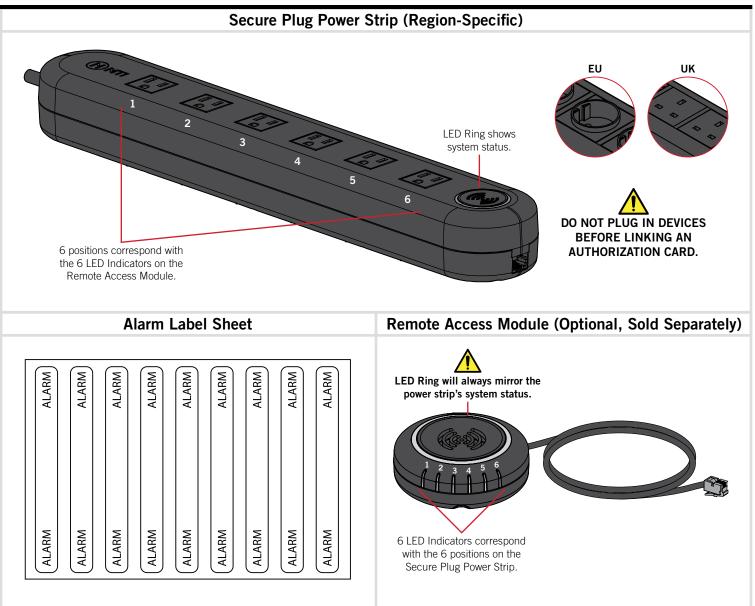
# **DO NOT REMOVE PRODUCT MANUAL FROM STORE**



For additional support, please reach out to our Contact Center at 800-426-6844

#### **MATERIALS IN BOX**



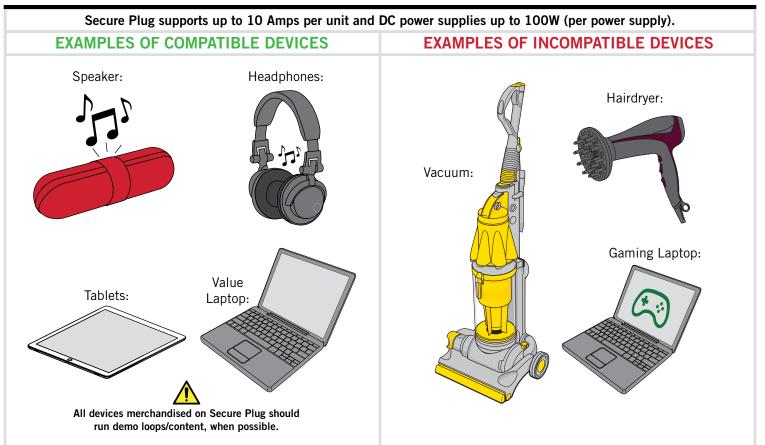


#### WARNINGS

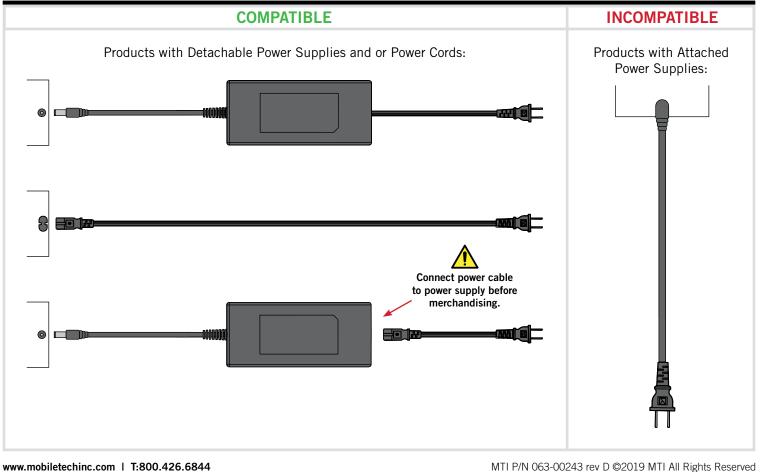
WARNING: No user serviceable parts inside. Please	contact MTI for service.
CAUTION: To Reduce the Risk of Electric Shock	– Use Only Indoors.
CAUTION: Risk of Electric Shock. Do not plug into another reloca	table power tap or an extension cord.
CAUTION: Use Only in Dry Locat	ions.
AVERTISSEMENT: Aucune pièce réparable par l'u Veuillez contacter MTI pour le se	
ATTENTION: Pour réduire le risque de choc électrique - Ut	iliser uniquement à l'intérieur.
ATTENTION: Risque de choc électrique. Ne pas brancher sur une	e autre alimentation ou une rallonge.
ATTENTION: Utiliser uniquement dans des	endroits secs.
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# **PRODUCT COMPATIBILITY**





### PRODUCT POWER SOURCE COMPATIBILITY



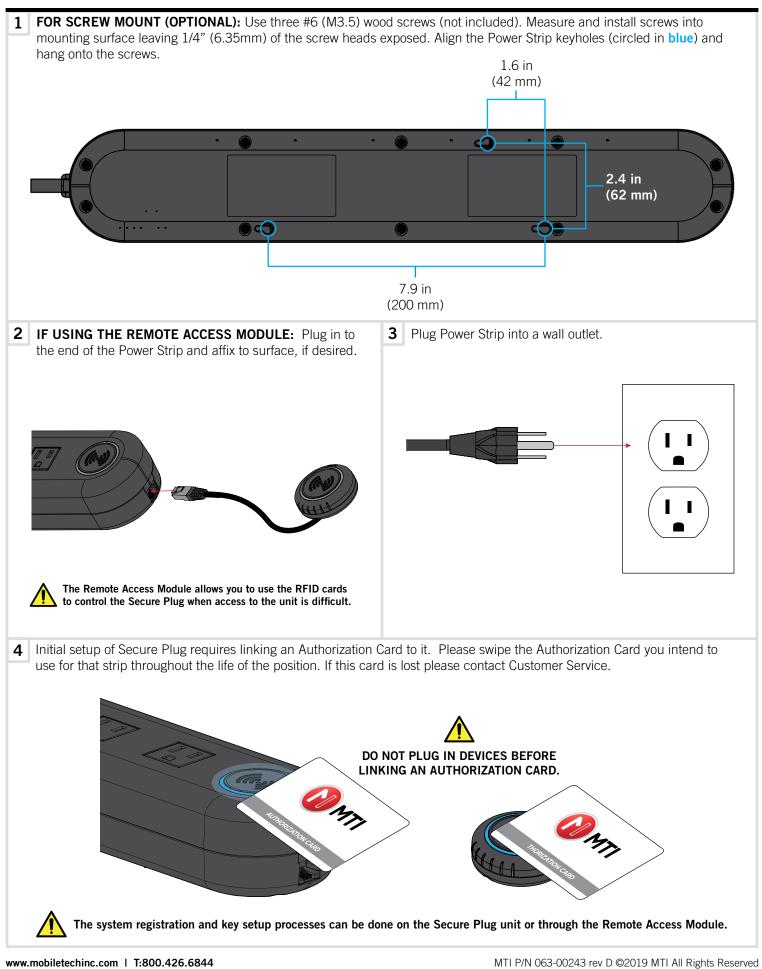
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### **INSTALLATION & SETUP**

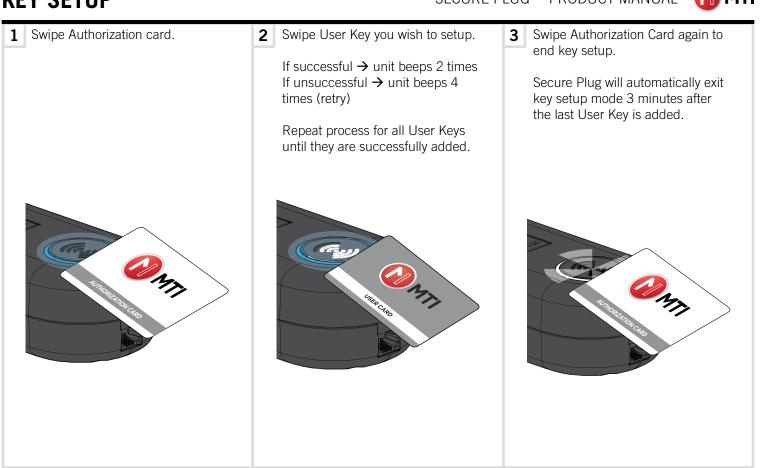




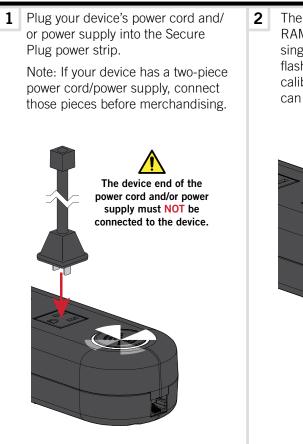
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# **KEY SETUP**

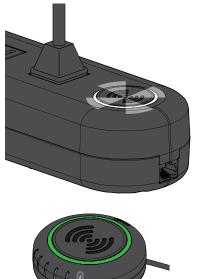




# MERCHANDISING



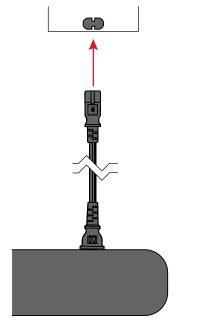
The LED on the Secure Plug and RAM will then flash white and single beep while calibrating, then flash green and double beep once calibration has completed (this can take up to 2 minutes).



Plug the power source into the device any time after the Secure Plug/RAM has flashed green but before arming.

3

Repeat this process for additional devices.



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### **ARMING/DISARMING THE SYSTEM**

**Resolving Miscalibration** 

Secure Plug will beep for 5 seconds while verifying all

sockets have been calibrated and connected correctly.

If no errors have occurred, the LED will change from flashing white to white and the system is armed. If an error occurred, the LED will blink red and the system will emit a repeating series of four double beeps

and the RAM will indicate which

For error resolution see the LED Status Indications section of this

Note: Any properly calibrated

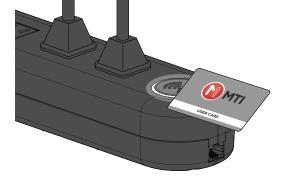
position will still arm.

socket has an error.

document.



Arming Place any User Key over the RFID icon and the LED will change from flashing white to solid white to indicate Armed.



# SILENCING THE ALARM

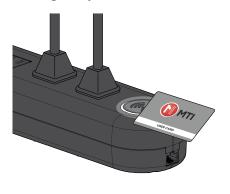
1 Place any User Key over the RFID icon and the LED will change from flashing white to solid white to silence the alarm.



2 Fix the problem that caused the alarm.

#### Two causes of alarms

- The device was unplugged at either end of the power cord.
- The device is still connected but has completely shut down. Some devices will generate alarms in this state and some will not. If an alarm occurs change the settings on the device to prevent it from powering down or run a demo loop or other content to prevent it from powering down.
- 3 After the problem has been fixed, place any User Key over the RFID icon and the LED will change from flashing white to solid white, arming the system.



### **DELETING USER KEYS**

1 From an Armed state, place the User Key over the RFID icon to disarm the system. LED will be flashing white.



2 Hold down the Authorization Card for 5 seconds, LED will be solid yellow.



**3** Place the Authorization Card over the RFID icon AGAIN while LED is yellow.

If successful  $\rightarrow$  unit beeps 2 times and the LED will turn solid green If unsuccessful  $\rightarrow$  unit beeps 4 times (retry)



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# LED STATUS INDICATORS



Visual Reference	System Status	Condition	Solution
	LED is solid white.	Armed	System is armed.
	LED is flashing white.	<ol> <li>Disarmed - no beeps.</li> <li>Merchandising Calibration - continuous beeps</li> </ol>	<ol> <li>System is disarmed and needs to be re- armed.</li> <li>System is calibrating product, wait until successful or unsuccessful merchandising before proceeding.</li> </ol>
	LED is flashing red and white.	Alarm	System is alarming and needs to be attended to.
	LED is flashing red.	<ol> <li>Mains Power Loss - 6 repeating double beeps</li> <li>Merchandizing error - 4 continuous double beeps</li> </ol>	<ul> <li>Merchandizing error - causes</li> <li>Strip armed with a device not plugged into its power supply - plug device in to clear error</li> <li>Device was calibrated while plugged into its power supply - unplug device from power supply until socket LED goes white and then red again. Plug device back into power supply to clear error.</li> </ul>
	LED is solid green.	Ready for Key Setup	System has an Authorization Card, but does not have any User Keys added. Follow key setup process.

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# **LED STATUS INDICATORS**



Visual Reference	System Status	Condition	Solution
	<ol> <li>LED flashes twice and then stops</li> <li>LED is flashing green continuously.</li> </ol>	1. Socket calibrated 2. Factory Reset	<ol> <li>Plug in your device to the power supply.</li> <li>Link an Authorization Card.</li> </ol>
	LED is solid blue.	<ol> <li>Setup mode - no beeps.</li> <li>Overcurrent - continuous sequence of 5 double beeps.</li> </ol>	<ol> <li>System is in key setup mode. Follow key setup process to add User Keys.</li> <li>System has gone into overcurrent protection. Unplug any product which may be drawing too much power.</li> </ol>
	LED is flashing yellow.	<ol> <li>Ready to be Armed without MTI Connect Mesh Connected</li> <li>Merchandising Calibration without MTI Connect Mesh Connected</li> </ol>	<ol> <li>Add Secure Plug unit to Mesh network.</li> <li>System is calibrating product, wait until successful or unsuccessful merchandising before proceeding.</li> </ol>
	LED is solid yellow.	<ol> <li>Armed without MTI Connect Mesh Connected</li> <li>Delete Keys Mode (If using Authorization Card)</li> </ol>	<ol> <li>Add Secure Plug unit to Mesh network.</li> <li>System is deleting associated keys. Wait until complete.</li> </ol>

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# **LED STATUS INDICATORS**



Visual Reference	System Status	Condition	Solution
	Individual LED is solid white (not main LED)	Merchandising successful for that socket port	There is no issue in this state.
	Individual LED is solid red (not main LED)	<ol> <li>Merchandising unsuccessful - sequence of 4 double beeps.</li> <li>Alarm - alarm tone</li> </ol>	<ol> <li>If you forgot to connect the device to the power supply after the green flash, connect the device and Secure Plug will self-heal.</li> <li>If you had the device connected to the power supply when the green flash appeared, disconnect the device from the power supply, wait for Secure Plug to recalibrate the socket, and then connect your device before swiping the user key to arm.</li> <li>Swipe user key once to silence, hold user key to disarm. If alarm is due to miscalibration you will need to hold the user key to the RFID sensor for a full 5 seconds to disarm.</li> </ol>
	LED is flashing blue.	1.Provisioning Mode 2.Overcurrent/Disarmed	<ol> <li>System has entered Mesh network provisioning mode. If it's within range of a Hub that is also in provisioning mode, it will join the Hub's network within 5 seconds and it will stop flashing blue.</li> <li>System has gone into overcurrent protection and user has disarmed the system. Unplug any product which may be drawing too much power. The system will self-heal.</li> </ol>
	LED is flashing multiple colors.	System has received an "identify" command from a user of the MTI Connect software.	

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### FCC AND ISED STATEMENT

SECURE PLUG™ PRODUCT MANUAL **[]]** MT

# 🚺 ΜΤΙ

#### FCC ID: 2AA2X-165-ØØ471 Model: 165-00471 FCC Statement

#### FCC ID: 2AA2X-165-ØØ645-24 Model: 165-00645 / 165-00670 FCC Statement

This device complies with Part 15 of the FCC Rules.

Caution: If any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) This device must accept any interference received, including interference that may cause undesired operation.

The grantee is not responsible for any changes or modifications not expressly approved by the party responsible for compliance. Such modifications could void the user's authority to operate the equipment.

The RF Exposure Compliance distance is 20 millimeters.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

-Reorient or relocate the receiving antenna.

-Increase the separation between the equipment and receiver.

-Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

-Consult the dealer or an experienced radio/TV technician for help.

#### ISED Certification Number: 24439-165ØØ471 Model: 165-00471 ISED Statement

#### ISED Certification Number: 24439-165ØØ64524 Model: 165-00645 / 165-00670 ISED Statement

This device complies with Innovation, Science and Economic Development Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

#### CAN ICES-3(B)/NMB-3(B)

Le présent appareil est conforme aux CNR Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes:

(1) il ne doit pas produire de brouillage et (2) l' utilisateur du dispositif doit étre prêt à accepter tout brouillage radioélectrique reçu, même si ce brouillage est susceptible de compromettre le fomctionnement du dispositif.

#### CAN ICES-3(B)/NMB-3(B)

The device meets the exemption from the routine evaluation limits in section 2.5 of RSS 102 and compliance with RSS-102 RF exposure, users can obtain Canadian information on RF exposure and compliance.

Le dispositif rencontre l'exemption des limites courantes d'évaluation dans la section 2.5 de RSS 102 et la conformité à l'exposition de RSS-102 rf, utilisateurs peut obtenir l'information canadienne sur l'exposition et la conformité de rf.

This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter. This equipment should be installed and operated with a minimum distance of 20 millimeters between the radiator and your body.

Cet émetteur ne doit pas être Co-placé ou ne fonctionnant en même temps qu'aucune autre antenne ou émetteur. Cet équipement devrait être installé et actionné avec une distance minimum de 20 millimètres entre le radiateur et votre corps.

#### Technical Data Model: 165-00471

#### Technical Data Model: 165-00645 / 165-00670

Operating Frequency: Operating Temperature: Max Power: 125KHz 0° C to 40° C 125KHz: <42dBuA/m at 10m Operating Frequency: Operating Temperature: Max Power: 125KHz, 2.4GHz: 2405-2480MHz 0° C to 40° C 125KHz: <42dBuA/m at 10m 2.4GHz: <20dBm

MTI declares that the radio equipment models 165-00460, 165-00470 and 165-00471 Secure Plug Power distribution units including the models 165-00645 and 165-00670 Remote Access Modules in compliance with EU Directive 2014/53/EU.

The full text of the EU Manufacturer's Declaration of Conformity is available at the following internet address: www.mobiletechinc.com

#### Mobile Technologies Inc. - 1050 NE 67th Ave, Hillsboro, OR 97124

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