



Welcome to your RapidDoc™ Mobility Cart! This user guide provides essential information to help you operate, maintain, and care for your cart to maximize its performance and usable life.

Resources

[Product Overview Video](#)

[Spec Sheet](#)

[Unboxing video](#)

[Installation guide](#)

[Installation video](#)

[User video](#)

[Troubleshooting guide](#)

[Warranty T's & C's](#)

Safety Precautions

- Always inspect the cart for visible damage before use.
- Do not exceed the maximum load capacity of 4 lbs specified in the product spec sheet.
- Keep all liquids away from electrical components.
- Disconnect the cart from the power supply before performing any maintenance.

User Instructions

Battery Maintenance

- **Charging:**
 - Charge the battery using the provided power supply and only connect to a standard outlet.

- When possible, avoid letting the battery drain completely; recharge when it reaches 20% capacity.
- **Battery Operation:**
 - The cart battery should be operated within a temperature range of 14°F to 104°F to ensure optimal performance and safety.
 - The USB-C port is plug-and-play for seamless operation. While the USB-Out, DC Out, and AC On/Off switches are not used in the cart's normal functionality, pressing any of these buttons will light the button and activate the corresponding port.
- **Battery Specifications:**

Energy capacity	577.2 Wh
AC nominal voltage	110V 60Hz
AC nominal power	600W (instantaneous peak power 1000W)
USB-C output	Max 20V @5A
USB output	5V @2.4A
USB 3.0 output	5V/3A, 9V/2A, 12V/1.5A 18W max
DC output	(12±1.5)V@10A
Adapter	22V/5A
AC discharge period	~50 minutes while running load of 600W
Time for full charge	~6 hours
Operating temperature	14°F - 104°F
Dimensions	296 x 150 x 180mm
Weight	6.8 kg

Cleaning

- Use a soft, damp cloth to clean the cart surfaces. Avoid abrasive cleaners or solvents that could damage the finish.
- Clean electrical components and ports gently with a dry, soft cloth.
- Ensure the cart is powered off and unplugged before cleaning.

Environmental Conditions

- **Operating Conditions:**
 - Use the cart in temperatures between 32°F and 104°F (0°C to 40°C).
 - Avoid exposure to direct sunlight or high humidity.

- **Storage Conditions:**

- Cover the cart with a breathable fabric to prevent dust accumulation.
- Store the cart in temperatures between 32°F and 104°F (0°C to 40°C).
- Protect the cart from dust, moisture, and extreme temperature fluctuations.
- If storing for extended periods, charge the battery to approximately 50% and recharge every 2-3 months.

Replacement Parts

SKU	Description
185-01526	RapidDoc Mobility Cart (Includes cart, battery, power supply, AC power cord, RapidDoc mount, EZ Back, cables, drawer, mouse pouch, mouse slide-out shelf, USB hub, and casters. Includes limited 1-year warranty) <i>Does not include tablet, tablet case, or peripherals (keyboard, mouse, etc.)</i>
EXTSTDWARR-1	RapidDoc Mobility Cart 1 year extended warranty (Includes parts and shipping only. Does not cover cart battery)
EXTSTDWARR-2	RapidDoc Mobility Cart 2 years extended warranty (Includes parts and shipping only. Does not cover cart battery)
SERV IN PROJ	Mobility Cart Installation Service
190-00032	Cart Post USB-C Cable with Coil (USBC on RapidDoc to USBC on battery)
190-00033	Cart Post USB Peripheral Cable (micro-USB on RapidDoc to USB hub)
190-00034	4-Port USB Peripheral Hub
190-00031	Mobility Cart Deep Drawer
190-00035	600WH Replacement Power Bank
190-00036	Mobility Cart Main Tower Post
190-00037	600WH AC Power Supply
190-00038	Mobility Cart Base with Wheels
190-00039	AC Power Cord with Clip
190-00040	USB-C RapidDoc® Lite Wall Mount Base
190-00041	USB-C Easy Back with Adhesive
190-00042	Mouse Pouch
190-00043	Spare Screws and Bolts
003-0056-00	Security Hex Wrench Tool "Red-handled Tool"

Contact Information

For technical support, replacement parts, or additional assistance, please contact us at: 800-426-6844.