



MTI CONNECTED STORE

**MTI MANAGED ACCESS**

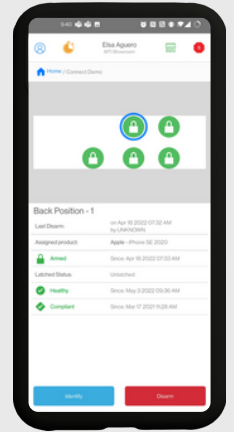
**APP GUIDE**



The MTI Connect App will allow you to view the status of and manage MTI Connect Security Positions from a mobile device.

## REQUIREMENTS

- ✔ A Device that can Download and Access Native Apps
- ✔ An active MTI Connect User Account. If you do not have an account contact your store manager for assistance



User Accounts Can be Created by an admin by following Page 10 in the linked guide



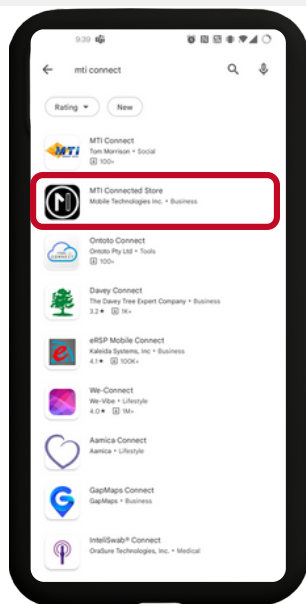
Author: Training Team Revision Date: 5.4.22

## Step-by-Step Instructions: Downloading and Logging In

### STEP 01

Search for 'MTI Connected Store' on Google Play Store

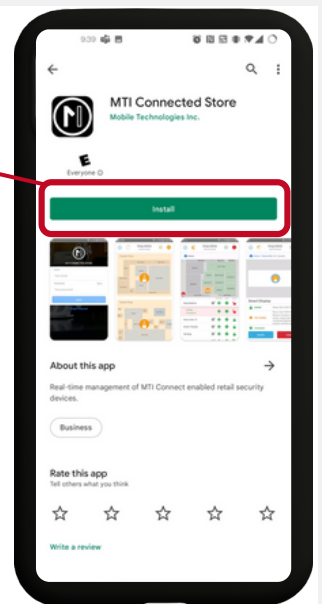
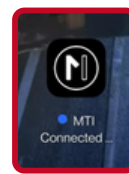
Select the highlighted app



### STEP 02

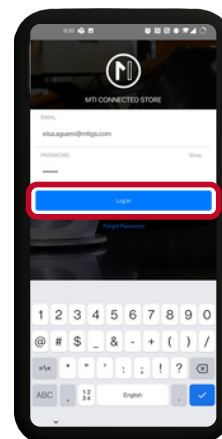
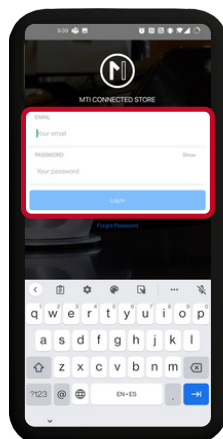
Select Install

When your app is finished downloading the below icon will show on your home screen



### STEP 03

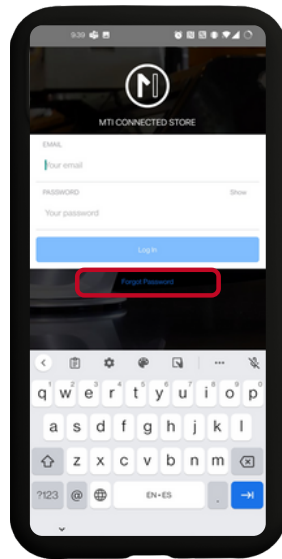
Enter your email and password and select 'Log In'



## Step-by-Step Instructions: Password Reset

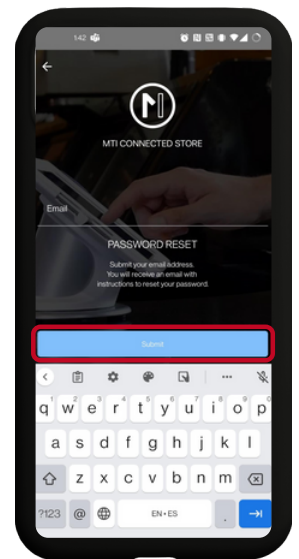
### STEP 01

Select Forgot Password



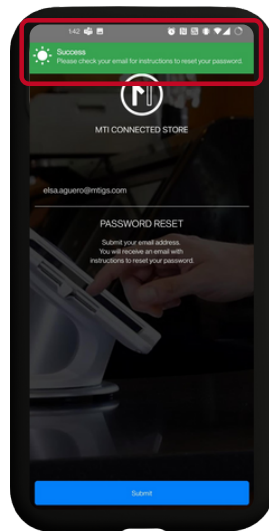
### STEP 02

Enter your email and select submit



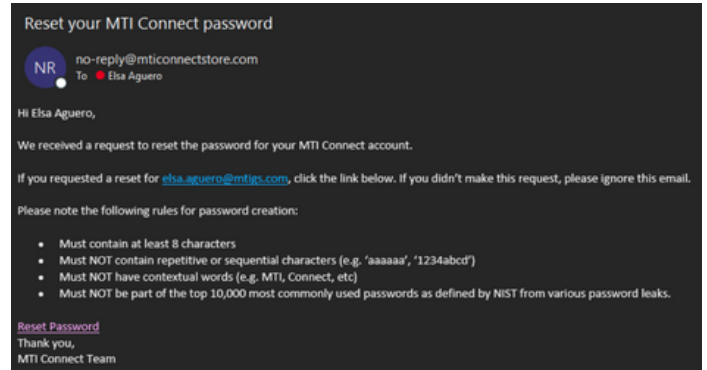
### STEP 03

When the confirmation banner shows, Monitor your email for reset instructions



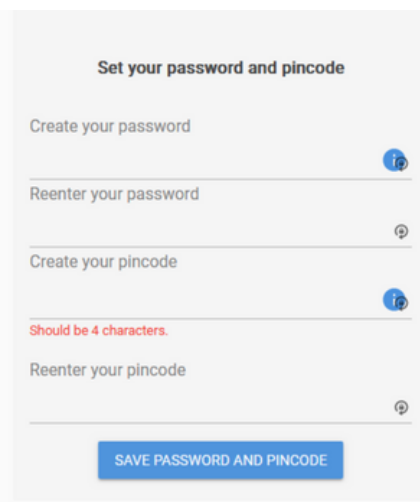
### STEP 04

Follow the 'Reset Password' Link to continue



### STEP 05

Enter New Password and pincode to complete password reset

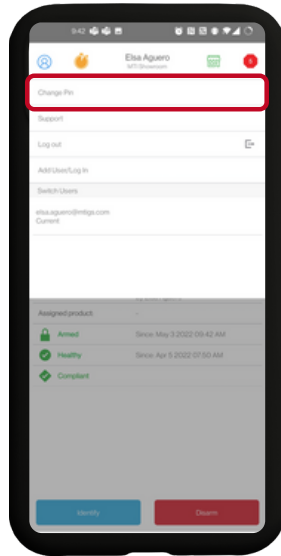


## Step-by-Step Instructions: Pin Reset

Your PIN only needs to be changed if it was compromised or forgotten

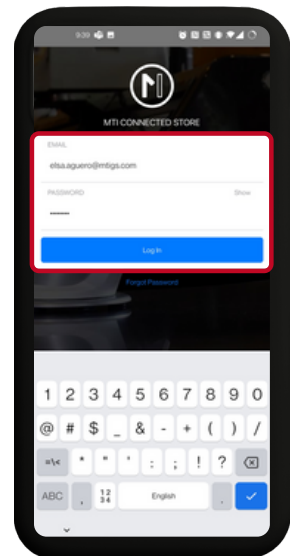
### STEP 01

Select Change Pin



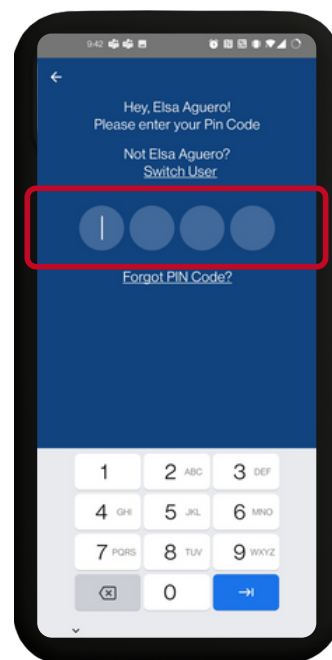
### STEP 02

Enter your credentials



### STEP 03

Enter and Re-Enter Pin

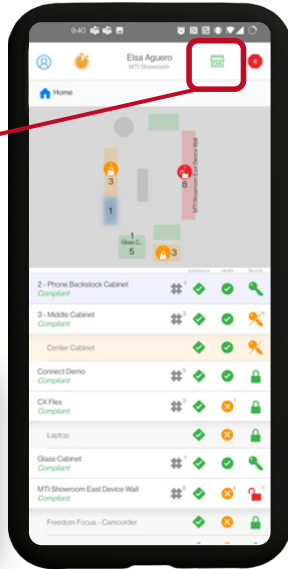
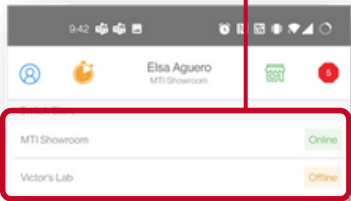


## App Features: Floor View

### STORE SELECTION

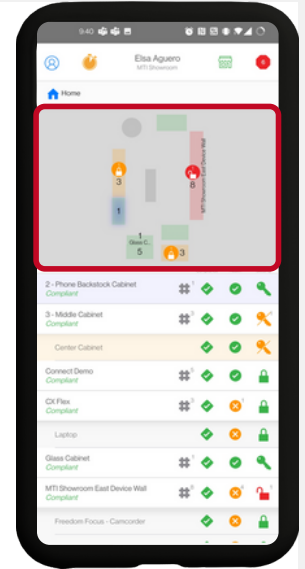
Select the store icon

Select the appropriate store from the drop down



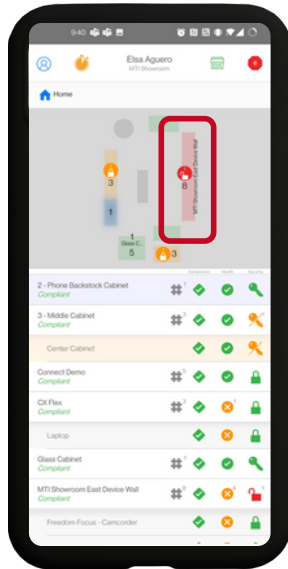
### STORE VIEW

Once the store is selected, this screen will show an overview of the stores fixtures security locations



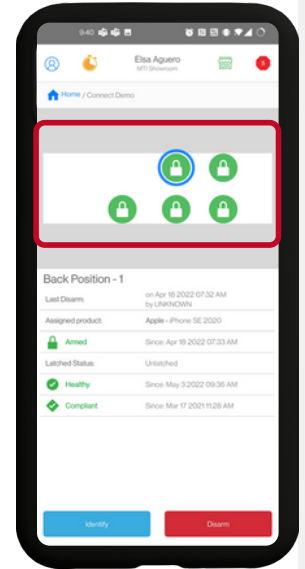
### FIXTURE VIEW

Select a specific fixture to view status of the position on a specific fixture



### POSITION VIEW

Once a fixture has been selected, specific position status can be monitored and modified

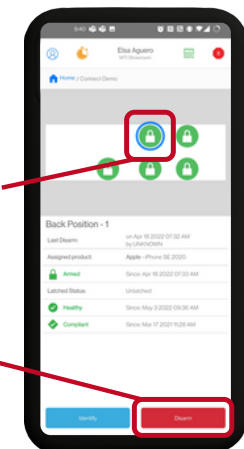


### ARM AND DISARM CONTROL

Arm and Disarm

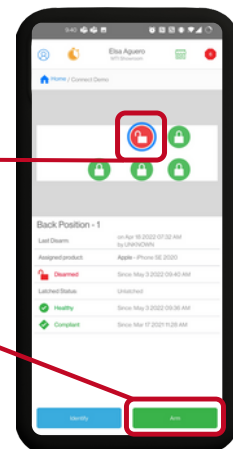
Select an armed position

Select Disarm



Select an disarmed position

Select Arm

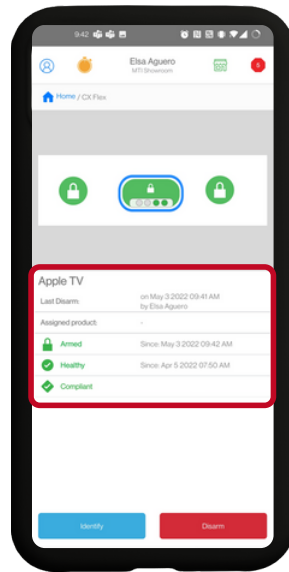


## App Features: View status of position

### Healthy

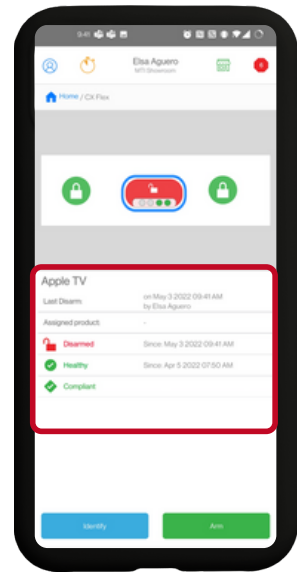
#### HEALTHY AND ARMED

This position shows as a healthy position in an armed state



#### HEALTHY BUT NOT ARMED

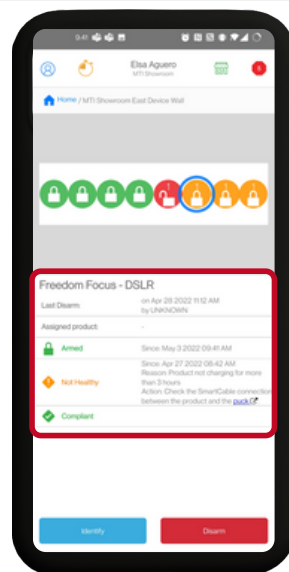
This position shows as a healthy position in an unarmed state



### Un-Healthy

#### UN-HEALTHY BUT ARMED

This position shows as an unhealthy position in an armed state



#### UN-HEALTHY AND UNARMED

This position shows as an unhealthy position in an unarmed state

