



REBOOT LOCK

Fix connection or response

1

Use black handle tool

Unscrew the battery cap

2

Remove the battery

Wait 5-10 seconds

3

Reinsert the battery

Close cap securely with tool



Black handle tool

WHAT TO EXPECT

- Lock powers back on
- Lock will beep twice



If no response, replace with fresh batteries



RE-PAIR LOCK

Reconnect lock to system

1

Check HUB status

Blue light = pairing mode

2

Tap Network Pairing keycard

Tap the keycard to the front of the lock face

3

Listen for audible results

2 beeps = successful

4 beep = try again



Hub
status light



Network
Pairing Keycard

NETWORK PAIRING CARD

- Labeled “Network Pairing”
- Not your standard user key



If no response, replace with fresh batteries



USE BACKUP KEY

Emergency access only

1

Tap backup keycard

Hold the emergency keycard directly to the RFID symbol on the lock

2

Wait for Unlock

The lock will beep twice indicating successful unlock



RFID Touchpoint



Emergency Keycard & Folder

BACKUP KEY

- Designated emergency card
- Different from user cards



Use only if lock will not respond to standard user cards



Do not use during troubleshooting